

ANUSH RAGHAVENDER

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SUMMARY

Skilled software engineer and business analyst with 2 years of professional experience in designing and implementing digital technology solutions. Proficient in analyzing business needs, designing systems, developing software, optimizing processes, and creating clear documentation. Excel in both independent work and team collaboration, with strengths in analytical thinking and communication, to drive business success.

SKILLS

Technical Skills: HTML, CSS, JavaScript, Bootstrap, Angular, React.js, Node.js, Express.js, MongoDB, MySQL

Programming Languages: C, C++, Java, Kotlin, Python

Tools: Git, Postman, Adobe XD, Draw.io, Microsoft Office, JIRA, WordPress

Business Analysis: Requirements Gathering, Process Mapping, MVC Architecture, ER Modeling, UI Wireframing, API Design, Technical Writing, Data Analysis, Stakeholder Management, User Acceptance Testing

EXPERIENCE

Business Analyst | CapitalSources.ca

Calgary, AB | 09/2024 - 04/2025

- Gathered user requirements, developed logical and physical specifications, and created technical documentation for proprietary database and CRM systems.
- Developed an end-to-end web-application using React.js and Express.js to facilitate CRUD operations on the database, enabling non-technical users to access and manage real estate data efficiently.
- Built and customized a CRM system on the ZOHO platform to manage leads, contacts, accounts, and deals across capital and property markets.
- Streamlined processes by automating tasks and developing templates to support CIM report production, reducing manual work and decreasing turnaround time by 3 days.
- Analyzed property data using Power BI to generate market-level insights and visualizations improving data-driven decision-making and supporting marketing initiatives.
- Coordinated with vendors to set up demos and build long-term partnerships for technical products supporting internal business needs.

Sales Advisor | SportChek

Calgary, AB | 08/2024 - Present

- Guided an average of 50 customers per week in selecting footwear based on fit, function, and preference, enhancing the shopping experience and contributing to weekly sales goals.
- Supported back-end operations by receiving shipments, organizing the stockroom, tagging and categorizing merchandise, performing inventory checks, and setting up display walls to optimize store efficiency.

Software Engineer | Furtim Technologies

Chennai, TN | 10/2022 - 07/2023

- Billed 1000+ hours as a technical engineer in the functional consulting department at Wipro, developing user interfaces for business web-applications using Angular.
- Designed and implemented RESTful APIs to handle core business logic for internal company products using Node.js.

EDUCATION

Haskayne School of Business, University of Calgary

08/2023 - 08/2024

Master of Management

Indian Institute of Information Technology, Kancheepuram

07/2016 - 07/2021

Bachelor of Technology in Computer Science & Engineering